

## **COVID 19 Vistay Apartments Safety Guidelines**

**At Vistay, we are continuously monitoring the development of COVID-19. Our number one priority is the well-being, health and safety of our guests and team members. In order to secure that, we have set up procedures, plans and routines.**

We follow the guidelines of local health authorities and act according to our set-up routines and procedures. Our team members are trained to handle this sanitary crisis with care.

Hygiene and cleanliness are always prioritized. We are also emphasizing the importance of good hand hygiene based on recommendations from local health authorities. We encourage our guests to frequently wash their hands with soap and warm water.

What we do at our hotel to secure the safety of our guest:

- We follow the guidelines and recommendations of local authorities
- Increased cleaning and hygiene protocols
- Daily disinfection of exposed surfaces such as door handles, card terminals, key cards and banister with anti-bacterial liquids
- Increased focus on hand hygiene

Security precautions that anyone can take to protect themselves and others from COVID-19

- Frequent hand washing
- Disinfect the apartments with product such as white vinegar
- Avoid unnecessary hand contact
- Avoid touching eyes, mouth and nose
- Cover the mouth with the elbow when coughing and sneezing
- Keep at least two meters away from other persons

We are over conscious about this crisis and we are taking drastic sanitary measures so our guests can feel safe when staying at our Vistay Apartments.